

WEBSITE TERMS OF USE

1 About our terms

- 1.1 These terms and conditions of use (**Terms**) explain how you may use the website located at www.f1f9.com, any subdomains and any of the content (**Site**). These Terms apply between F1F9 UK Ltd (**we, us or our**) and you, the person accessing or using the Site (**you or your**).
- 1.2 You should read these Terms carefully before using the Site. By using the Site or otherwise indicating your consent, you agree to be bound by these Terms. If you do not agree with any of these Terms, you should stop using the Site immediately.
- 1.3 The Site is provided by us to you free of charge for information purposes only.
- 1.4 If you request our services, separate terms and conditions will apply.
- 1.5 If you would like these Terms in another format (for example: audio, large print, braille), please contact us using the contact details set out below.

2 About us

- 2.1 We are F1F9 UK Ltd, a company registered in England and Wales under company registration number 07582859. Our registered office is at First Floor, 10 Temple Back, Bristol, BS1 6FL, United Kingdom. Our VAT registration number is 109306044.
- 2.2 If you have any questions about the Site, please contact us by:
 - 2.2.1 sending an email to info@f1f9.com,
 - 2.2.2 filling out and submitting the online form available via the Chat function, or
 - 2.2.3 calling us on +44 20 3883 3425 (our telephone lines are open Monday to Friday, 9am – 5pm UK time. If nobody is available to answer your call you will be able to leave a voicemail).

3 Using the site

- 3.1 The Site is for your personal and non-commercial use only.
- 3.2 You agree that you are solely responsible for all costs and expenses you may incur in relation to your use of the Site.
- 3.3 We make no promise that the Site is appropriate or available for use in locations outside of the UK. If you choose to access the Site from locations outside the UK, you acknowledge you do so at your own initiative and are responsible for compliance with local laws where they apply.
- 3.4 We try to make the Site as accessible as possible. If you have any difficulties using the Site, please contact us using the contact details at the top of this page.
- 3.5 As a condition of your use of the Site, you agree not to:

- 3.5.1 misuse or attack our Site by knowingly introducing viruses, trojans, worms, logic bombs or any other material which is malicious or technologically harmful (such as by way of a denial-of-service attack);
 - 3.5.2 gain unauthorised access to, make unauthorised alterations to, or introduce any kind of malicious code to the Website by any means;
 - 3.5.3 reverse engineer or decompile (whether in whole or part) the Website or any software available through it;
 - 3.5.4 make copies, modify, reproduce, transmit, alter or distribute all or any part of the Website or any material or information contained in it, other than as permitted by law;
 - 3.5.5 use the Website for any purpose that is unlawful under any applicable law; or
 - 3.5.6 use the Website to commit any act of fraud.
- 3.6 We may prevent or suspend your access to the Site if you do not comply with these Terms or any applicable law.

4 Registration and password security

- 4.1 Use of the Site may require registration, particularly in order to access restricted areas of the Site.
- 4.2 We are not obliged to permit anyone to register with the Site and we may refuse, terminate or suspend registration to anyone at any time.
- 4.3 You are responsible for making sure that your password and any other account details are kept secure and confidential.
- 4.4 If we have reason to believe there is likely to be a breach of security or misuse of the Site through your account or the use of your password, we may notify you and require you to change your password, or we may suspend or terminate your account.
- 4.5 Any personal information you provide to us as part of the registration process will be processed in accordance with our [Privacy Policy](#).

5 Infringing content

- 5.1 We will use reasonable efforts to:
 - 5.1.1 delete accounts which are being used in an inappropriate manner or in breach of these Terms; and
 - 5.1.2 identify and remove any content that is inappropriate, defamatory, infringes intellectual property rights or is otherwise in breach of these Terms

when we are notified, but we cannot be responsible if you have failed to provide us with the relevant information.

- 5.2 If you believe that any content which is distributed or published by the Site is inappropriate, defamatory or infringing on intellectual property rights, you should contact us immediately using the contact details at the top of this page.

6 Your privacy and personal information

Your privacy and personal information are important to us. Any personal information that you provide to us will be dealt with in line with our Privacy Policy, which explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information and how to contact us and supervisory authorities in the event you have a query or complaint about the use of your personal information.

7 Ownership, use and intellectual property rights

- 7.1 The intellectual property rights in the Site and in any text, images, video, audio or other multimedia content, software or other information or material submitted to or accessible from the Site (**Content**) are owned by us and our licensors.
- 7.2 We and our licensors reserve all our intellectual property rights (including, but not limited to, all copyright, trademarks, domain names, design rights, database rights, patents and all other intellectual property rights of any kind) whether registered or unregistered anywhere in the world. This means, for example, that we remain owners of them and are free to use them as we see fit.
- 7.3 Nothing in these Terms grants you any legal rights in the Site or the Content other than as necessary for you to access it. You agree not to adjust, try to circumvent or delete any notices contained on the Site or the Content (including any intellectual property notices) and in particular, in any digital rights or other security technology embedded or contained within the Site or the Content.

8 Submitting information to the site

- 8.1 While we try to make sure that the Site is secure, we do not actively monitor or check whether information supplied to us through the Site is confidential, commercially sensitive or valuable.
- 8.2 Other than any personal information which will be dealt with in accordance with our Privacy Policy, we do not guarantee that information supplied to us through the Site will be kept confidential and we may use it on an unrestricted and free-of-charge basis as we reasonably see fit.

9 Bulletin boards, chat rooms and other interactive services

- 9.1 We may make blogs, chat rooms or other communication services (**Interactive Services**) available on the Site.
- 9.2 We are not obliged to monitor or moderate any text, images, video, audio or other multimedia content, information or material (**Submission**) submitted to our Interactive Services. Where we do monitor or moderate Submissions we shall indicate how this is performed and who should be contacted in relation to any Submission of concern to you.
- 9.3 We may remove or edit any Submission to any of our Interactive Services whether they are moderated or not.
- 9.4 Any Submission you make must comply with our Submission standards set out in clause 10 below.

9.5 By making a Submission, you grant to us a royalty-free, irrevocable, non-exclusive, transferable licence to use, reproduce, modify, publish, edit, translate, distribute, perform and display the Submission (in whole or in part) on the Site, and on any other websites operated by us, indefinitely.

10 Submission standards

10.1 Any Submission you make to our Interactive Services and any other communication to users of our Site by you must conform to standards of accuracy, decency and lawfulness, which shall be applied in our discretion, acting reasonably.

10.2 In particular, any Submission or communication by you must be:

10.2.1 your own original work and lawfully submitted;

10.2.2 factually accurate or your own genuinely held belief;

10.2.3 provided with the necessary consent of any third party;

10.2.4 not defamatory or likely to give rise to an allegation of defamation;

10.2.5 not offensive, obscene, sexually explicit, discriminatory or deceptive; and

10.2.6 unlikely to cause offence, embarrassment or annoyance to others.

11 Linking and framing

11.1 You may create a link to our Site from another website without our prior written consent provided no such link:

11.1.1 creates a frame or any other browser or border environment around the content of our Site;

11.1.2 implies that we endorse your products or services or any of the products or services of, or available through, the website on which you place a link to our Site;

11.1.3 displays any of the trade marks or logos used on our Site without our permission or that of the owner of such trade marks or logos; or

11.1.4 is placed on a website that itself breaches this Policy.

11.2 We reserve the right to require you to immediately remove any link to the Site at any time, and you shall immediately comply with any request by us to remove any such link.

12 Accuracy of information and availability of the site

12.1 We try to make sure that the Site is accurate, up-to-date and free from bugs, but we cannot promise that it will be. Furthermore, we cannot promise that the Site will be fit or suitable for any purpose. Any reliance that you may place on the information on the Site is at your own risk.

12.2 We may suspend or terminate access or operation of the Site at any time as we see fit.

- 12.3 Any Content is provided for your general information purposes only and to inform you about us and our products and news, features, services and other websites that may be of interest, but has not been tailored to your specific requirements or circumstances. It does not constitute technical, financial or legal advice or any other type of advice and should not be relied on for any purposes. You should always use your own independent judgment when using our Site and its Content.
- 12.4 While we try to make sure that the Site is available for your use, we do not promise that the Site will be available at all times or that your use of the Site will be uninterrupted.

13 Hyperlinks and third party sites

The Site may contain hyperlinks or references to third party advertising and websites other than the Site. Any such hyperlinks or references are provided for your convenience only. We have no control over third party advertising or websites and accept no legal responsibility for any content, material or information contained in them. The display of any hyperlink and reference to any third party advertising or website does not mean that we endorse that third party's website, products or services. Your use of a third party site may be governed by the terms and conditions of that third-party site and is at your own risk.

14 Limitation on our liability

- 14.1 Except for any legal responsibility that we cannot exclude in law (such as for death or personal injury) or arising under applicable laws relating to the protection of your personal information, we are not legally responsible for any:

- 14.1.1 losses that were not foreseeable to you and us when these Terms were formed;
- 14.1.2 losses that were not caused by any breach on our part;
- 14.1.3 business losses; and
- 14.1.4 losses to non-consumers.

15 Events beyond our control

We are not liable to you if we fail to comply with these Terms because of circumstances beyond our reasonable control, including, but not limited to, strikes, lock-outs or other industrial disputes; breakdown of systems or network access; flood, fire, explosion or accident; or epidemics or pandemics.

16 Rights of third parties

No one other than a party to these Terms has any right to enforce any of these Terms.

17 Variation

- 17.1 No changes to these Terms are valid or have any effect unless agreed by us in writing or made in accordance with this clause 17.
- 17.2 We reserve the right to vary these Terms from time to time. Our updated Terms will be displayed on the Site and by continuing to use and access the Site following such changes, you agree to be bound by any variation made by us. It is your responsibility to check these Terms from time to time to verify such variations.

18 Disputes

18.1 We will try to resolve any disputes with you quickly and efficiently. If you are unhappy with us, please contact us as soon as possible using the contact details set out at the top of this page.

19 Law and Jurisdiction

19.1 Relevant English law will apply to these Terms. If you want to take court proceedings, the relevant courts of England will have exclusive jurisdiction in relation to these Terms.